

# CERTIFIED RECOVERY SUPPORT SPECIALIST (CRSS)

*Minimum Competency Standards for CRSS Professionals*

Domain/Task		Items Per Domain
Domain 1: <b>Advocacy</b>		17
1.1	Serve as the consumer's individual advocate.	
1.2	Advocate within systems to promote consumer centered recovery support services.	
1.3	Assure that the consumer's choices define and drive their recovery planning process.	
1.4	Promote consumer-driven recovery plans by serving on the consumer's recovery-oriented team.	

Domain/Task		Items Per Domain
Domain 2: <b>Professional Responsibility</b>		30
2.1	Respond appropriately to risk indicators to assure the consumer's welfare and physical safety.	
2.2	Immediately report suspicions that the consumer is being abused or neglected.	
2.3	Maintain confidentiality.	
2.4	Communicate personal issues that impact your ability to perform job duties.	
2.5	Assure that interpersonal relationships, services, and supports reflect the consumer's individual differences and cultural diversity.	
2.6	Document service provision as required by the employer.	
2.7	Gather information regarding the consumer's personal satisfaction with progress toward his/her recovery goals.	

\* Items per domain column indicates the number of exam questions in that domain

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Domain/Task		Items Per Domain
<b>Domain 3: Mentoring</b>		31
3.1	Serve as a role model of a consumer in recovery.	
3.2	Establish and maintain a “peer” relationship rather than a hierarchical relationship.	
3.3	Promote social learning through shared experiences.	
3.4	Teach consumers life skills.	
3.5	Encourage consumers to develop independent behavior that is based on choice rather than compliance.	
3.6	Assure that consumers know their rights and responsibilities.	
3.7	Teach consumers how to self-advocate.	

Domain/Task		Items per Domain
<b>Domain 4: Recovery Support</b>		22
4.1	Serve as an active member of the consumers’ recovery-oriented team.	
4.2	Assure that all recovery-oriented tasks and activities build on the consumer’s strength and resiliencies.	
4.3	Help the consumer identify his/her options and participate in all decisions related to establishing and achieving recovery goals.	
4.4	Help the consumer develop problem-solving skills so s/he can respond to challenges to their recovery.	
4.5	Help the consumer access the services and supports that will help him/her attain his/her individual recovery goals.	

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